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6 July 2026

IMPORTANT NOTICE REGARDING A CYBERSECURITY INCIDENT

Please be advised that our service provider, MIP Holdings, issued a press release on their website on 23 June 2026 in terms of Section 22 of Protection of Personal Information Act, 4 of 2023, regarding a cybersecurity incident involving Jira, a third-party project and task management tool used in its operations. MIP is one of NFMW's third-party data service providers.

MIP confirmed that its core systems, client policy administration systems, databases, and other infrastructure were not compromised. The incident was limited to Jira and certain third-party FTP/SFTP sites that could be accessed using credentials obtained from Jira.

The suspicious activity was identified on 14 June 2026 and was linked to a ransomware threat actor known as "The Gentlemen." MIP engaged external cybersecurity and forensic specialists and confirmed that the attacker could not move laterally into MIP's other servers or infrastructure.

Although Jira does not contain client databases, it may contain personal information in task-related communications, screenshots, testing files, debugging data, and access credentials. MIP confirmed that some personal information may have been accessed or acquired by an unauthorised third party. Personal information contained in the affected data can be used to attempt fraud, phishing attacks or other types of cybercrime.

As a precaution, all members are encouraged to remain vigilant and maintain the following security measures:

- Safeguard your personal information - Do not disclose personal information such as passwords and PINs when asked to do so by anyone, whether via email, phone, or

NFMW BOARD OF TRUSTEES: Mr C C K Antonio (Chairperson: Board of Trustees)

Mr N C Cindi (Chairperson: Communication and Stakeholder Management Committee)

Mr S J Mpembe (Chairperson: Legal Committee); Mr E A Schutte (Chairperson: Investment Committee)

Ms B N Hlongwane; Ms C Jacobs; Mr K E Maake; Mr L R Nani

Dr L Ndawana (Principal Executive Officer); Ms G T Kgosi (Deputy Principal Executive Officer)

text message. Verify all requests for personal information and only disclose it when there is a legitimate reason to do so.

- Be extra vigilant online - Carefully consider emails which contain embedded hyperlinks or unexpected attachments. Avoid clicking on links or downloading attachments from suspicious emails. Be cautious when sharing your ID, address, or bank information - especially in digital formats or with unfamiliar contacts.
- Strengthen your security - Change your passwords regularly, using lengthy passwords with complexity, and never share these with anyone else. If you use the same password elsewhere, consider changing it to something strong and unique. Enable multi-factor authentication (MFA) for online accounts. Use a secure password manager to create and store strong, unique passwords or passkeys for each account.
- Protect your devices - Perform regular anti-virus and malware scans on computers and mobile devices, using software that is up to date. Keep operating systems and apps up to date to protect against vulnerabilities.
- Monitor your credit profile - To mitigate any fraudulent consequences, you can place a fraud alert on your credit report at any of the major credit bureaus.
- Apply for free Protective Registration - You can register for a free Protective Registration listing with the Southern Africa Fraud Prevention Service (SAFPS) to help protect you against the risks of identity compromise. You can apply via the SAFPS website, www.safps.org.za in three different ways:
 - Apply online: www.safps.org.za
 - Email: Download an application form from the SAFPS website and send it to protection@safps.org.za with the required supporting documents.
 - SAFPS Call-Back: You can submit your details through the SAFPS website and one of their agents will contact you to begin the process.

Those members identified as affected by this data breach will be individually notified. The NFMW, in association with our service provider, MIP, remains committed to transparency.

Yours sincerely

DR. LESLIE NDAWANA

NFMW Information Officer

National Fund for Municipal Workers (NFMW)

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